Welcome



Wednesday, April 6, 2022



Data, Technology, Addressing **USPS VPs: Gary Reblin** Jeff Johnson Industry Lead: Adam Collinson

Wednesday, April 6, 2022



Data, Technology, Addressing Focus Group

Adjusted Schedule:

	Focus	Leaders
2:30 – 2:35 PM	Introduction	Adam Collinson
2:35 – 2:40 PM	General Status Updates	Steve Dearing/Earl Johnson
2:40 – 3:00	 All Shapes: Tuesday Presentation Quick Review Cross Shape: Prior MTAC Action Items + Pulse Call Items 	Adam Collinson
3:00 – 3:10 PM	Flats	(E. Kisgen, C. Kliewer)
3:10 – 3:20 PM	Letters	(D. Marinelli, K. Ruppel)
3:20 – 4:00 PM	Parcels	(Caddy)



Prior MTAC Action Items + Pulse Call Items

01/22 ACTION ITEM: Create a Service Measurement Task Team specifically focused on Start the Clock exclusion (belongs to the Data Group). Focus on the electronic rules which are excluding pallets due to 'conflicts' between the electronic documentation verses how the mail was delivered to the USPS.

Industry is concerned about the recent increase in mail dropped from measurement and the mail in measurement in general. Industry would like to revisit the rules for dropping mail from measurement as well as revisiting the topic of a logical start the clock event to get more mail in measurement.

01/22 ACTION ITEM: Industry requesting finer performance data by region/facility. Determine whether there is a UG or WG that this would fit in to prevent discussion only at the quarterly MTAC meetings.

01/22 ACTION ITEM: What is mail in measurement and how to move more mail into measurement? Possible creation of a task team. Discuss receiving a report out at a finer level not just by class. Provide breakdown of what is included and why, what is the best way to format the data and how is the data trending over time?

Action Item: Service performance measurement: is it possible to create "logical" startthe-clock events, just like we have logical delivery events? This could be based on GPS tracking of mail to show departure from mailer facility and/or arrival at USPS facility.

Mail in Measurement

- Long Haul Pilot update
- TT#35: Service Performance
 Measurement First meeting
 4/13
 - Start with STC review



MTAC Focus Group – Mail in Measurement

Steve Dearing

April 6, 2022



Overview of Mail in Measurement

Measurement Requirements –

- Mail must be Full Service with Quality eDoc data matching the physical mail
- Pieces must have both a valid Start-the-Clock and Stop-the-Clock event

\circ Start-the-Clock event –

- USPS physical possession / induction of the **container**, such as:
 - Business Mail Entry Unit
 - Detached Mail Unit Verified Mailer Transported
 - Detached Mail Unit Verified USPS Transported
 - Drop Shipment
 - Destination Delivery Unit

○ Stop-the-Clock event –

• USPS anticipated delivery date of the mail **piece** determined by the last piece scan

OBack to the Basics!



Two Main Issues – the Low Hanging Fruit



Long Haul – USPS transported mail from the Mailer's site to a USPS facility that is not local (being addressed by DMU Start-the-Clock solution)



- No Start-the-Clock unable to determine USPS possession of the mail (business rules under review by MTAC Task Team 35)
- Inaccurate USPS Pickup Indicator
- Missed USPS unload scans
- eDoc container barcodes do not match the actual container barcodes
- Mailer transported containers w/o FAST appointment association



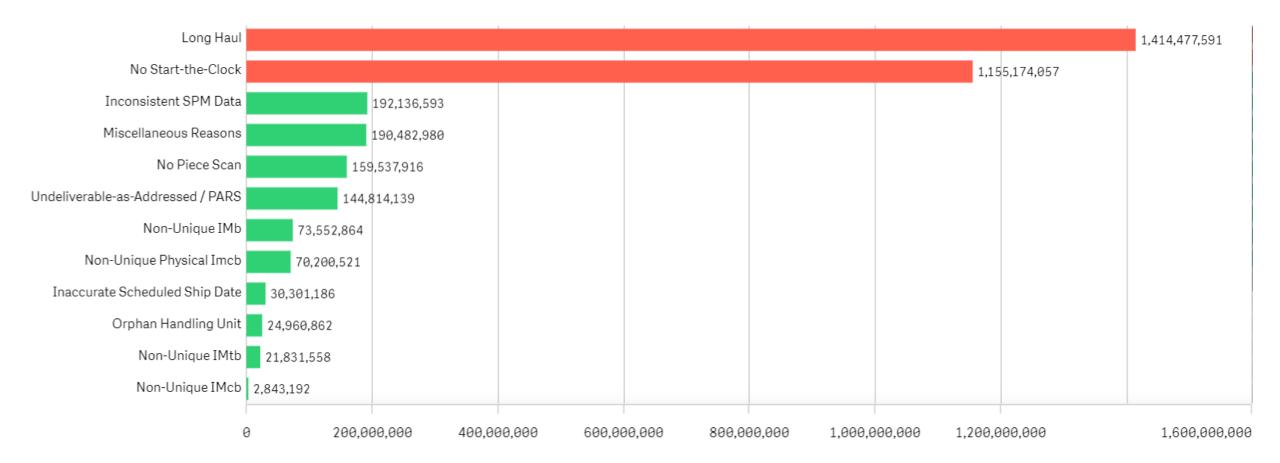
Other Exclusion Reasons

These can be investigated by the SPM Exclusion by CRID application process

Exclusion Reason	Exclusion Description
No Piece Scan	eDoc IMb is not included in an operation that generates piece level visibility
Inconsistent SPM data	IMb last processing scan occurs prior to the associated Start-the-Clock date of the piece
Undeliverable-as-Addressed / PARS	Stale Mailer address lists create forward and return-to-sender mail
Non-Unique IMb	eDoc contains mail pieces with IMb's that were used in the last 45 days
Non-Unique Physical IMcb	Physical container placards with IMcb's that were used in the last 45 days
Invalid Entry Point for Entry Discount	eDoc discount is not valid for the entry facility and destination of the mail (FAST MDF)
Orphan Handling Unit	Tray without a container association is not inducted at a Business Mail Entry Unit
Inaccurate Scheduled Ship Date	eDoc ship date/time is 48+ hours earlier than the postage statement finalization date/time
Invalid Container Level for Entry	3-digit FSS facility pallet entered directly at a site that accepts only 5-digit FSS mail
FAST Appointment Irregularity	Mailing/trip irregularity found by FAST acceptance process of Mailer transported mail
Excluded ZIPs	IMb for a 3-digit delivery ZIP that is not in use or not included in measurement
Non-Compliant	6-week monitoring period for new mailers OR ongoing inaccuracies in mail preparation



Exclusion from Measurement – First Class Presort



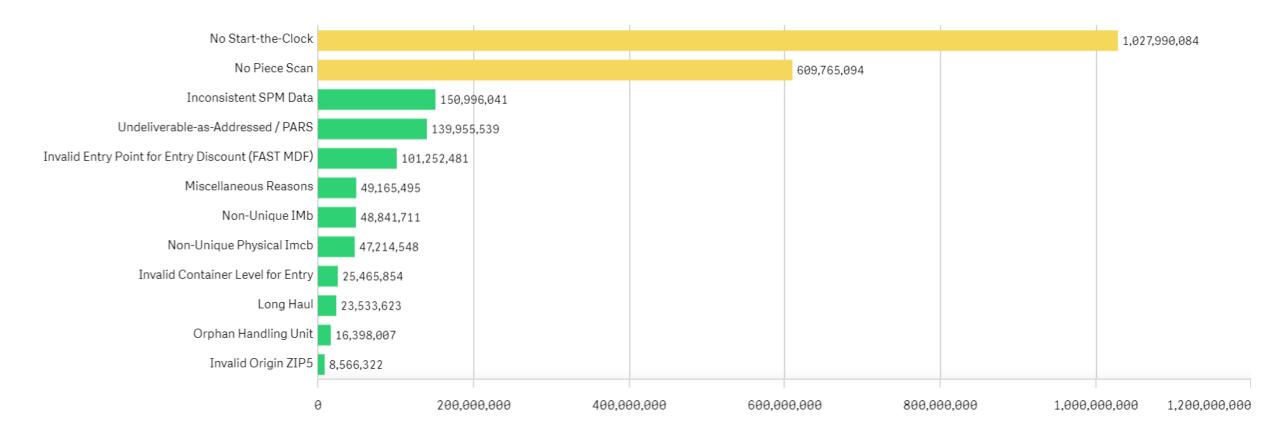
December 18, 2021 thru March 18, 2022



Sensitive Commercial Information – Do Not Disclose/Attorney-Client Privileged/Attorney Work Product 4/11/2022

9

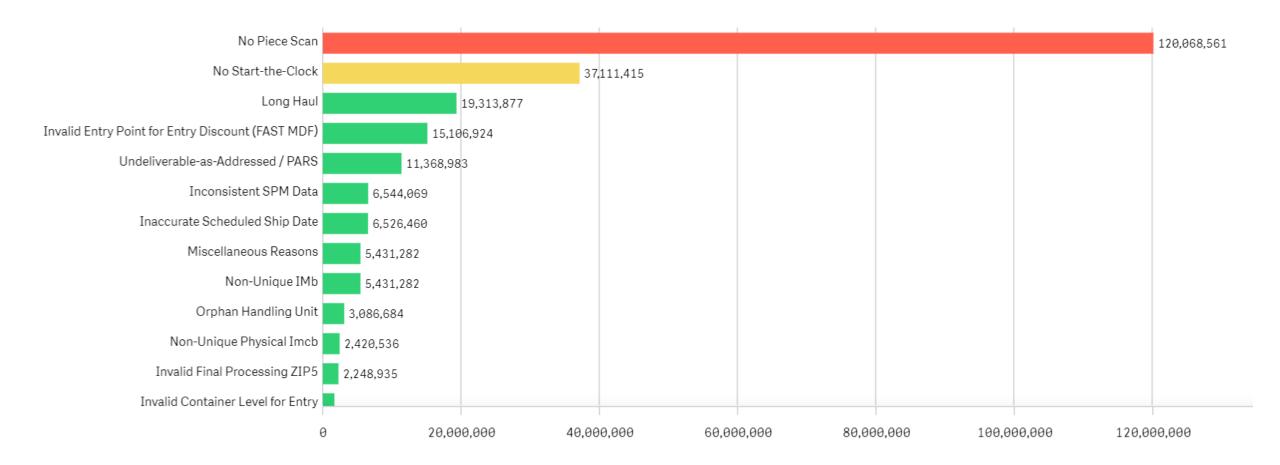
Exclusion from Measurement – USPS Marketing Mail



December 18, 2021 thru March 18, 2022



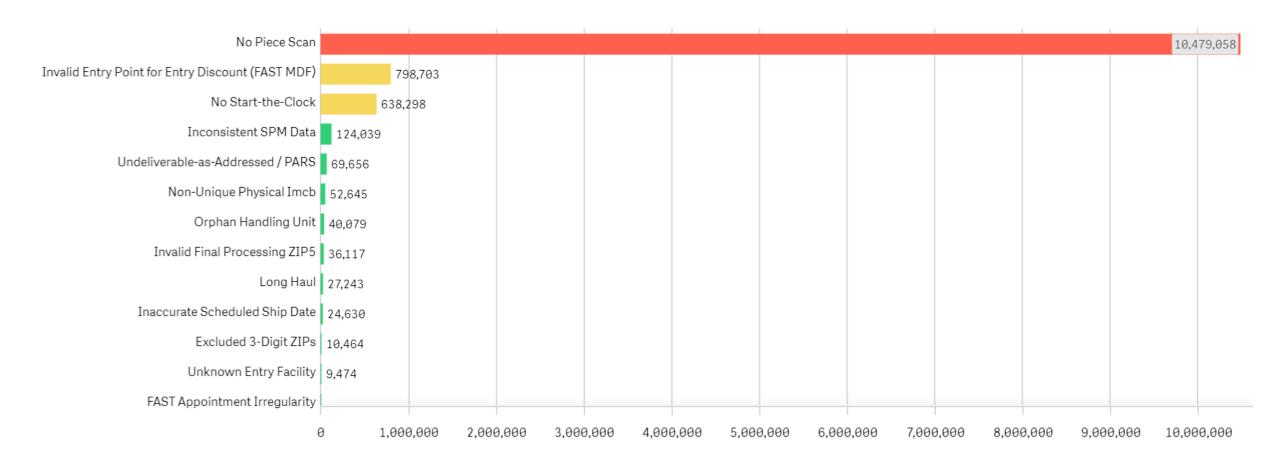
Exclusion from Measurement – Periodicals



December 18, 2021 thru March 18, 2022



Exclusion from Measurement – Package Services (Bound Printed Matter)



December 18, 2021 thru March 18, 2022



Resolving Mail Excluded From Measurement

- SPM Exclusion by CRID application for use by Industry has been developed through collaboration with MTAC Workgroup 194
- The USPS has developed a robust process and support structure to assist Mailers with investigating exclusions and resolutions to get the mail into measurement
- Mailers will use the tool to identify patterns where their mail is excluded from measurement new solutions will be added to the Resolution Guide
- Mailers can use the resources connected with the tool to conduct an initial investigation into possible causes
- Mailers can also use the tool to connect with a USPS representative for collaboration with that investigation
- Application is available through the Business Customer Gateway



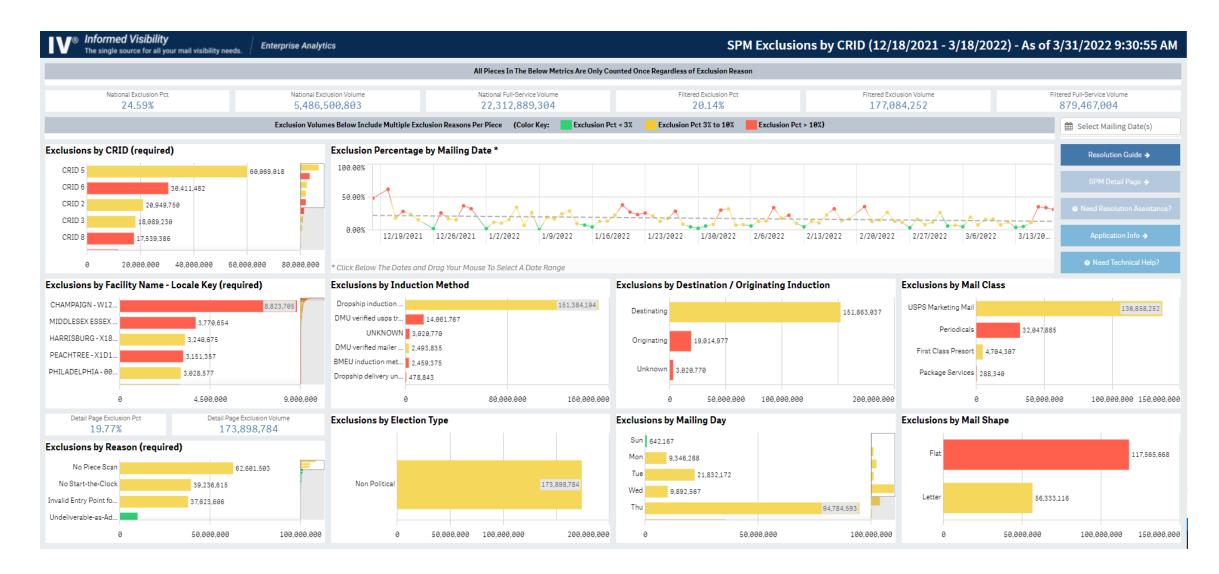
SPM Exclusion by CRID Overview

1 2 3 5 6 7 4 Use the tool's Use the Industry Use existing USPS Use the tool's Use the SPM Detail Use the tool's **Resolution Guide** relationships to other filters to Use the "SPM Exclusion by ranking by volume sheet for job specific collaborate with Facilities define the greatest to identify Reason ranking Exclusions by to identify a data to assist with possible defects, to apply the resolution and opportunity CRID" tool for to identify a identifying the defect specific Facility monitor for inclusion and pattern to root causes, and vour CRID's specific reason pair to investigate and the root cause resolutions sustainment investigate to investigate All Pieces In The Below Metrics Are Only Counted Once Filtered Full-Service Volume National Exclusion Pct National Exclusion Volume Filtered Exclusion Pct Filtered Exclusion Volume National Full-Service Volume 24.64% 5.463.465.821 22.176.355.305 24.64% 5,463,465,821 22,176,355,305 Exclusion Volumes Below Include Multiple Exclusion Reasons Per Piece (Color Key: Exclusion Pct < 3% Exclusion Pct 3% to 10% Exclusion Pct > 10%) M Select Mailing Date(s) Exclusions by CRID (required) Exclusion Percentage by Day * Resolution Guide 🔶 5 40.00% 6 30.00% 320,840,339 20.00% 256,202,106 10.00% 214,111,670 0.00% 400.000.000 600 * Click Below The Dates and Drag Your Mouse To Select A Date Range Exclusions by Facility Name - Locale Key (required) **Exclusions by Mail Class Exclusions by Induction Method** Exclusions by Destination / Originating Induction First Class Presort INDIANAPOLIS STC... 261.539.5 DMU verified usps tr... 3,483,727,056 8.847.552 inating SOUTHERN AREA S... Dropship induction. 9.955.856 USPS Marketing Mail 2,256,371,096 366 23. 1,955,991,775 Destinating OMAHA NE MCA - 0 887.300 BMEU induction met. 1.092.974.775 Periodicals 234,011,124 144,273,122 CENTRAL FLORIDA 8.979 DMU verified mailer 494,811,199 Package Services 12,789,147 168 9 000.000 300.000.000 1,000,000,000 2,000,000,000 4.000.000.000 100.000.000 3.000.00 1.750.000.000 3,500,000,000 Detail Page Exclusion Pct ail Page Exclusion Volume **Exclusions by Election Type** Exclusions by Mailing Day **Exclusions by Mail Shape** 5,986,898,423 27.00% Non Political Sun 51,841,256 Exclusions by Reason (required) 5,952,630,696 Letter 5,224,832,907 Political 30,260,498 Mon 1,172,262,142 No Start-the-Clock 2,235,042,282 Official Election Mail 2,457,126 Tue 1,143,888,103 Long Haul 1.453,602,731 Flat 762.065,516 Wed Ballot 1,550,103 1,040,358,632 No Piece Scan 1.000.000.000 3,000,000,000 2,000,000,000 6.000.000.000 2,000,000,000 4.000.000.000 6.000.000.000 0 0 0 500,000,000 1.000.000.000 1.500.000.000

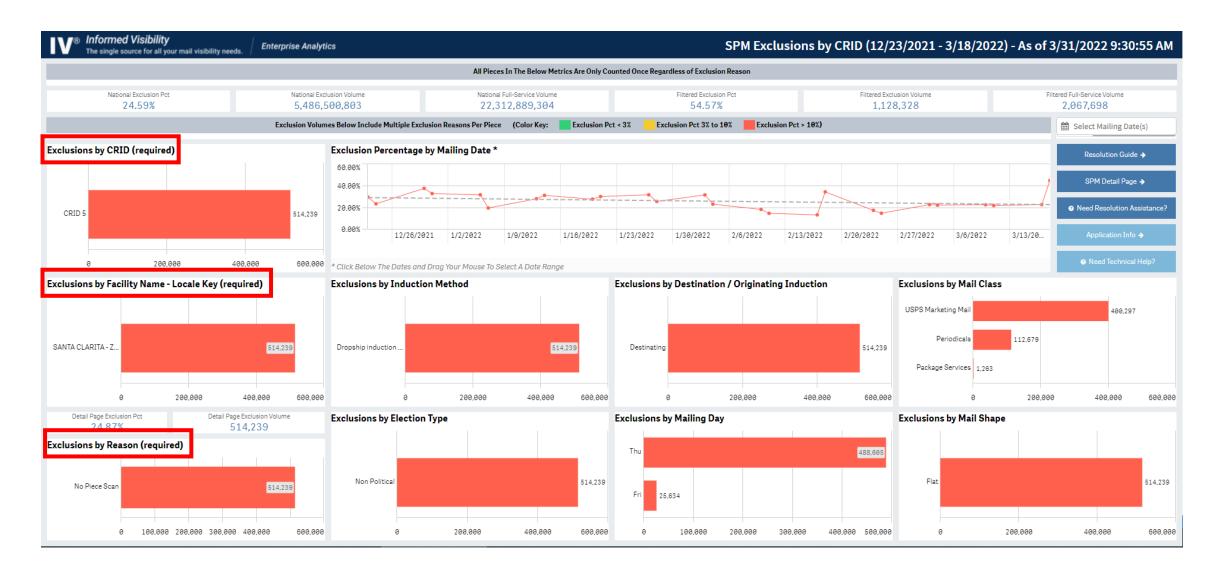
Industry Exclusion Resolution Process



SPM Exclusions by CRID – Landing Page



SPM Exclusions by CRID – Filtered for Patterns to Analyze





SPM Exclusions by CRID – Resolution Guide

Informed Visibility The single source for all your mail visibility r			try Resolution Guide for ail Excluded from Measurement	(Draft 04.26.2021)	s of 3/31/2022 9:30:55 AM
National Exclusion Pct 24.59%			Resolutions tance with any questions or feedback regarding the reso at are not listed, then please send them to the same ema		Filtered Full-Service Volume 2,067,698
Exclusions by CRID (required)	Exclusion Reason	ID Defect	Confirm Root Cause	Take Action	Resolution Guide 🔶
CRID 5	Non-Unique Physical IMcb (actual container placard) [impacts Start-the-Clock]	Duplicate IMcb scans associated with multiple containers	 Mailer is not preventing use of duplicated container placards USPS is not using a unique 99Z trailer barcode for each trip of mailer transported containers that are unloaded at a USPS processing/network acceptance site 	 Mailer not duplicate physical IMcb placards <u>Mailer Transport</u>: contact USPS for assistance 	SPM Detail Page →
0 200.000 Exclusions by Facility Name - Locale Key (✓ USPS is not associating the 99T trailer barcode with either: 1) a departure scan between each trip of containers unloaded at the same USPS acceptance site, or 2) associating the 99T trailer barcode with an arrival scan at another USPS site	USPS Transport: contact USPS for assistance	Need Technical Help?
SANTA CLARITA - Z 0 200.000	Orphan Handling Unit (tray, tub, or sack) [impacts Start-the-Clock]	Mail piece is associated to a loose tray, tub, or sack (HU) that <u>was not inducted</u> at a BMEU	 DMU verified tray, tub, or sack is not associated with a container in the eDoc 	Mailer determine if it is possible to avoid DMU verified orphan HU's; if not, then the pieces will be excluded from measurement	.679 200.000 400.000 600.00
Detail Page Exclusion Pct Detail 24.87% Exclusions by Reason (required) No Piece Scan 0 100,000 200,000 300,	Unknown Entry Facility [impacts Start-the-Clock]	Entry facility identified by the Locale Key or Entry Point Postal Code fields in the mailer eDoc do not identify a unique USPS entry site in the Facilities Database (FDB)	 Locale Key field is <u>not</u> ORIGIN and is not valid for any USPS site Locale Key field is ORIGIN and the Entry Point Postal Code field (5-digit or 9-digit) is not valid <u>and</u> unique for any USPS site Operational data does not identify a unique USPS entry site (SV scan is used when it is the Start-the- Clock source) FDB is not accurate (site missing, or wrong or missing locale key or postal code in site record) 	 Mailer correct the Locale Key field to a valid USPS site (see the FAST <u>Facility Profile</u>) Mailer correct the Entry Point Postal Code field (5-digit or 9-digit) to a valid and unique USPS site (see the FAST <u>Facility Profile</u>) Contact the USPS for assistance Contact the USPS for assistance 	514,239 30 400,000 600,00

Page 6 of 15

UNITED STATES

POSTAL SERVICE ®

SPM Exclusions by CRID – SPM Detail Page

	🗲 Return	n to Overview	Detail Page Exc 23.44		etail Page Exclusion 609,889		Detail Page Full Service Volume 2,301,149	NOTE: The metrics to	o the left are based	on the table below a	s opposed to those o	n the sum	nary page.	s of S	3/31/2022 9:30:	55 A
	Exclusion	Volume Detail												_		
1	Q	Locale Q Key	Facility	Q Exclusion Reason - See	Q Mail (Induction Method Originating O Destinating	SPM Induction Method	Q Q AMail Class	Q. Mailing Date	Mailing Q Day Job ID	Q Mailing Q Group ID	Exclu Volume	Exclusion Pct	Full Serv Volui	Itered Full-Service Volume	
	Totals	Key	Pacinty	NOTE	Shape	Destinating	SPM Induction Method	Mail Class	Mailing Date	Day 300 ID	Group 10	volume	PCL		2,067,698	
	CRID 5	Z23707	SANTA CLARITA	No Piece Scan	Flat	Destinating	Dropship induction method	USPS Marketing Mail	11/19/2021	Fri		2,555	25.86%	9,8	Select Mailing Date	2(s)
	CRID 5	Z23707	SANTA CLARITA	No Piece Scan	Flat	Destinating	Dropship induction method	Periodicals	11/26/2021	Fri		2,916	26.93%	10,8		
cl	CRID 5	Z23707	SANTA CLARITA	No Piece Scan	Flat	Destinating	Dropship induction method	USPS Marketing Mail	11/12/2021	Fri		1,727	11.69%	14,7	Resolution Guide	•
	CRID 5	Z23707	SANTA CLARITA	No Piece Scan	Flat	Destinating	Dropship induction method	USPS Marketing Mail	12/10/2021	Fri		192	13.23%	1,4		
	CRID 5	Z23707	SANTA CLARITA	No Piece Scan	Flat	Destinating	Dropship induction method	Periodicals	10/8/2021	Fri		420	3.28%	12.8	SPM Detail Page +	>
	CRID 5	Z23707	SANTA CLARITA	No Piece Scan	Flat	Destinating	Dropship induction method	USPS Marketing Mail	12/2/2021	Thu		3,292	30.66%	10,7		
	CRID 5	Z23707	SANTA CLARITA	No Piece Scan	Flat	Destinating	Dropship induction method	Periodicals	10/28/2021	Thu		885	39.86%	2,2	Need Resolution Ass	sistan
1	CRID 5	Z23707	SANTA CLARITA	No Piece Scan	Flat	Destinating	Dropship induction method	Periodicals	10/28/2021	Thu		942	29.76%	3,1		_
	CRID 5	Z23707	SANTA CLARITA	No Piece Scan	Flat	Destinating	Dropship induction method	Periodicals	11/19/2021	Fri		732	32.75%	2,2 3/20	Application Info +	
	CRID 5	Z23707	SANTA CLARITA	No Piece Scan	Flat	Destinating	Dropship induction method	USPS Marketing Mail	10/21/2021	Thu		13,274	34.96%	37,9		
	CRID 5	Z23707	SANTA CLARITA	No Piece Scan	Flat	Destinating	Dropship induction method	Periodicals	11/19/2021	Fri		1,355	39.12%	3,4	Need Technical H	
cl	CRID 5	Z23707	SANTA CLARITA	No Piece Scan	Flat	Destinating	Dropship induction method	Periodicals	10/29/2021	Fri		578	10.16%	5,6		
	CRID 5	Z23707	SANTA CLARITA	No Piece Scan	Flat	Destinating	Dropship induction method	Periodicals	11/19/2021	Fri		611	18.76%	3,2		
	CRID 5	Z23707	SANTA CLARITA	No Piece Scan	Flat	Destinating	Dropship induction method	USPS Marketing Mail	11/26/2021	Fri		9,149	32.94%	27,7	400,297	
	CRID 5	Z23707	SANTA CLARITA	No Piece Scan	Flat	Destinating	Dropship induction method	Periodicals	10/1/2021	Fri		1,208	22.41%	5,3	400,297	
	CRID 5	Z23707	SANTA CLARITA	No Piece Scan	Flat	Destinating	Dropship induction method	Periodicals	11/26/2021	Fri		327	10.81%	3,0		
AN	CRID 5	Z23707	SANTA CLARITA	No Piece Scan	Flat	Destinating	Dropship induction method	USPS Marketing Mail	11/4/2021	Thu		2,740	17.91%	15,2		
	CRID 5	Z23707	SANTA CLARITA	No Piece Scan	Flat	Destinating	Dropship induction method	USPS Marketing Mail	11/12/2021	Fri		607	5.73%	10,6		
	CRID 5	Z23707	SANTA CLARITA	No Piece Scan	Flat	Destinating	Dropship induction method	Periodicals	11/19/2021	Fri		382	49.67%	7		
	CRID 5	Z23707	SANTA CLARITA	No Piece Scan	Flat	Destinating	Dropship induction method	USPS Marketing Mail	11/26/2021	Fri		221	35.88%	6		
	CRID 5	Z23707	SANTA CLARITA	No Piece Scan	Flat	Destinating	Dropship induction method	Periodicals	11/19/2021	Fri		1,154	31.54%	3,6 200,000	3 400,000	600
	CRID 5	Z23707	SANTA CLARITA	No Piece Scan	Flat	Destinating	Dropship induction method	Periodicals	11/19/2021	Fri		560	30.04%	1,8		



SPM Exclusions by CRID – Need Resolution Assistance

National Exclusion Pc 24.59%	From v wayne.e.palmiter@usps.gov Send To Cc Bcc	s of 3/31/2022 9:30:55 AM Filtered Full-Service Volume 2,067,698 Select Mailing Date(s)
Exclusions by CRID (require	Subject SPM Exclusion Help	Resolution Guide 🗲
CRID 5	Please complete the three additional items below before sending the email: Mailer Contact Name:	SPM Detail Page
0 200	Contact Phone and Email:	Need Technical Help?
Exclusions by Facility Name	Brief description of your findings so far:	486,297
	Do not change or remove this data	
0 Detail Page Exclusion Pct 24.87%	Filters Selected:	200,000 400,000 600,000
Exclusions by Reason (requi	CRID: CRID 5	
No Piece Scan	FACILITY: SANTA CLARITA - Z23707 EXCLUSION: No Piece Scan	514,239
0 100.000	200,000 300,000 400,000 500,000 0 200,000 400,000 0 100,000 200,000 300,000 400,000 0 200,0000 0 200,000 0 200,000 0 200,000 0 200,0000 0 200,00000000	000 400,000 600,000



Appendix



SPM Exclusions by CRID – Application Info



SPM Exclusions by CRID

Application Information

Overview

The SPM Exclusions by CRID visualization is designed to give visibility to commercial mail excluded from USPS measurement by giving users the ability to filter what mail is being excluded and the exclusion reason. This information is then used to pursue resolving the issue and ultimately increase the volume of mail in USPS measurement.

Using the Tool

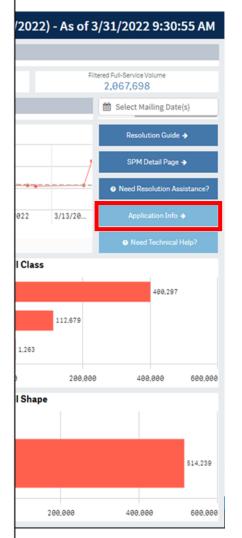
The top right of the tool shows the date range that is represented below as well as the last date and time the information was refreshed.

Top Section Metrics

Note: all of the exclusion percentages and volumes in the top section count each mailpiece only once, regardless of the number of reasons for which it may have been excluded.

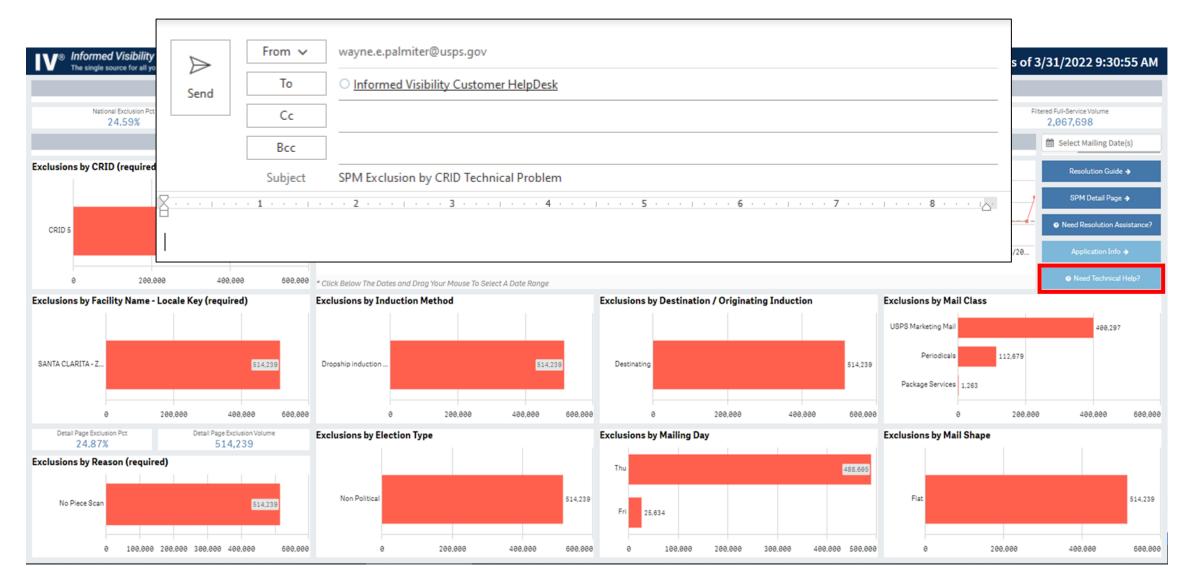
Metrics	Definitions/Calculations
National Exclusion Pct.:	The percentage of commercial mail volume that is not being measured over the last 13 weeks
	Calculation: National Exclusion Volume ÷ National Full Service Volume
National Exclusion Volume:	The volume of commercial mail volume that is not being measured over the last 13 weeks
National Full-Service Volume:	All accepted and measured mail over the last 13 weeks.
Filtered Exclusion Pct.:	The percentage of filtered commercial mail volume that is not being measured over the time period selected
	Calculation: Filtered Exclusion Volume ÷ Filtered Full Service Volume
Filtered Exclusion Volume:	The volume of filtered commercial mail volume that is not being measured over the time period selected
Filtered Full-Service Volume:	All accepted and measured mail over the time period selected for the filtered metrics.

V ^a knowed visibility	Employ Autom		SPM Eacl	usions by CRID (11/6/3021 - 2/4/20	22) - As of 2/15/2022 5:02:25 A
		And the set of the factor of the first state of the second states			manipunty on convergence
Tables Annual Pro	4110225.811	TRANS AN APPARTUM CONTA 11,000 ANT, 000	Traid Sciences and	6:01:16.00	11000 1-100 00-10-10 11:001-005-000





SPM Exclusions by CRID – Need Technical Help





USPS Latest UAA Stats, UG#5 items, industry discussion on what else?

- Multiple Addressing related topics being worked via UG#5:
 - Cycle O:
 - More Undeliverable addresses will no longer get discounts
 - Greater identification of deficient addresses.
 - MDD: future enhancement brainstorming (MTAC Action item from July)
 - Carrier Knowledge feedback
 - ACS NIXIE Review repeat prior analysis
 - Improvement since MDD support for MLNA
 - Analysis by route (ACS & PTR data)
 - GAA-UAA (Good As Addressed UAA mail) restart and include delivery after completing ACS NIXIE Review
 - ACS COA data quality issues (due to what is submitted to the USPS)
- Other Ideas?
 - Increase usage of Secure Destruction (Promotion?)



The CASS[™] certification process is designed in cooperation with the mailing industry to improve the accuracy of postal codes, i.e., Five-Digit ZIP Code[®], ZIP + 4[®], delivery point codes (DPCs), and carrier route codes that appear on mailpieces. Any mailing claimed at an automation price must be produced from address lists properly matched and coded with CASS Certified[™] address matching methods.

History	Benefits	Active Certifications
– 1996: First test cycle	 Promotes Address Quality 	– 48 Developers
 – 1996-2011: Yearly Testing Cycles Completed 	 Reduces Undeliverable As Addressed (UAA) Mail 	– 9 Service Providers
 – 2011-2023: CASS Cycle 'N'- current testing cycle 	 Reduces Rehandling Costs 	

NEXT: CASS Cycle 'O' Certification Complete: 2023



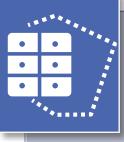
CASS Cycle 'O' Benefits

Software will require providing additional deliverability information that will assist mailers in determining the deliverability of an address.



Door Not Accessible

USPS[®] cannot physically get to the residence/building.



PO Box[™] Only Zones

Identify Cities that have only PO Boxes and no other form of mail delivery available. Also, identifies street addresses that are in PO Box Only Zones.

No Secure Location

Door is accessible, but a package will not be left due to security concerns.



PO Box Throwback

Resident or business choose to receive delivery through PO Boxes.

Non-Delivery Days

Identifies the days of the week that normal mail delivery is not performed, for example: Business closed on Saturday.



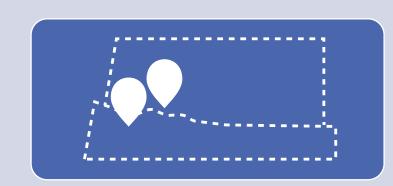
Enhanced DPV Flags

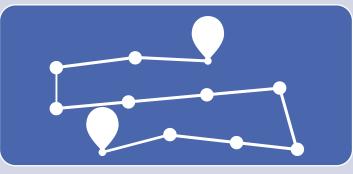
Flags the deliverability of an address if the mailer chooses to ignore other detailed deliverability information.

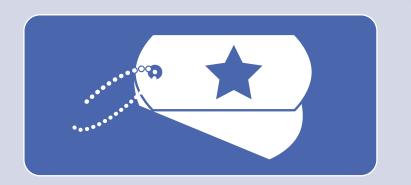


CASS Cycle 'O' Benefits

Additional requirements support new USPS® initiatives and Military addressing.







Cross State Address

Supports the "One State One Address" Act which requires the physical and mailing address to correspond. 6,300 addresses are currently assigned the city/state of the Post Office that services them.

TotalDPS

Improves Delivery Point Sequencing and Enhanced Line-of-Travel Presort. TotaIDPS will revise the way the 11-Digit DPV[®] ZIP Code[™] is assigned to certain address types to reduce Delivery Point duplication.

New Military Address Formats

The military has requested two additional address formats in addition to the current CMR, PSC, and Unit addresses with box information. CASS Cycle 'O' will require software be able to validate these new address formats.

> UMR (Unit Mail Room) OMC (Official Mail Center)



CASS Cycle 'O' Timeline

Parternership in Tomorrow (PIT) Meeting	September 30	2019	\odot
Task Team #29 Recommendations & USPS Responses	July	2020	\odot
Final Rules Released	August 14	2020	\odot
TotalDPS Stage 1 File Release	April 9	2021	\odot
Send Static Data	April 9	2021	\odot
Stage I Release	May 21	2021	\bigcirc
Alpha Stage 1 Release (Cycle O Impacted Categories)	October 15	2021	\bigcirc
Dual Fulfillment Cycle N / Cycle O Data (Link)	January	2022	\odot
Production Stage 1 (CASS Cycle O Categories)	March	2022	\odot
Production Stage 2 (ALL Categories)	Мау	2022	
CASS Cycle O Testing Begins (Cycle O Categories ONLY)	Мау	2022	
MASS Cycle O Testing Begins (Manufacturer Only)	July	2022	
Cycle N Testing/Grading Ends	August	2022	
CASS Developers Certification Completed	December	2022	
MASS Manufacturers Certification Completed	January	2023	
Developer send Cycle O to End Users for Testing	January	2023	
Recommended Software Released to End Users	February	2023	
Cycle N Data (Link) & Dual Fulfillment Ends	Мау	2023	
Expiration of CASS Cycle N	July 31	2023	
Implementation of CASS Cycle O	August 1	2023	
NCOA ^{Link} Reporting Changes	November 7	2023	
NCOA ^{Link} MPE Automated Reports Required	November 7	2023	



Prior MTAC Action Items + Pulse Call Items

Industry requests that with the change in service standards, reporting presented shows service performance broken down by individual days (i.e. performance for 1,2,3,4,5 days individually and then 6+ in buckets.	Being shown in the service performance reports- needed elsewhere?
01/22 ACTION ITEM: Periodical mailers are questioning the low percentage of "end to end" reporting. Should this be sent to User Group #4?	Status Update
Need to share origin entry facility feedback with the user group community to vet why reported "on-time" is different from the USPS.	
01/22 ACTION ITEM: Request to add delivery times impacts from redirects to Industry Alerts.	Response / Status
01/22 ACTION ITEM: Advanced Expected Delivery Date. Keep industry updated on status progress and plans. Packages: When the USPS fully rolls out AEXD, we'd like them to offer it to customers, not just keep it as part of USPS.com	Status Update
01/22 ACTION ITEM: Educational Request for Better Understanding - Provide a detailed presentation on the Connect Dashboard with focus on the source and processing of the data that ultimately determines what appears in the reports. This will allow mailers to better understand what the information reported in the dashboard means.	Covering In Network Operations Focus Group



USPS Latest UAA Stats, UG#5 items, industry discussion

<u>https://postalpro.usps.com/UAARollup</u>

- Marketing Good News
- First-Class continues to decline.
 - Plus, after 6 years of increasing, % of FC Undelivered that is allowed to be Treated As Waste dropped from 16.4% to 14.4%

		First-	Class			Mark	eting*	
	Forwar	ded	Not Deliv	vered	Forwar	ded	Not Deliv	ered
	Volume (000)	% Mailed	Volume (000)	% Mailed	Volume (000)	% Mailed	Volume (000)	% Mailed
FY2011	1,025,579	1.39%	1,484,668	2.02%	21,290	0.03%	4,286,836	5.06%
FY2012	1,027,451	1.48%	1,509,692	2.17%	20,386	0.03%	3,994,450	5.01%
FY2013	964,552	1.45%	1,480,321	2.22%	24,890	0.03%	4,101,230	5.07%
FY2014	927,991	1.44%	1,450,121	2.25%	22,905	0.03%	4,010,686	4.99%
FY2015	921,637	1.46%	1,471,100	2.32%	17,260	0.02%	3,867,789	4.83%
FY2016	902,159	1.45%	1,448,971	2.33%	17,347	0.02%	4,266,698	5.27%
FY2017	821,573	1.38%	1,332,687	2.23%	15,221	0.02%	3,808,619	4.86%
FY2018	785,161	1.37%	1,333,267	2.32%	15,431	0.02%	3,601,358	4.66%
FY2019	792,594	1.42%	1,474,229	2.65%	15,507	0.02%	3,592,824	4.75%
FY2020	733,792	1.39%	1,492,831	2.82%	13,481	0.02%	2,891,769	4.51%
FY2021	773,344	1.52%	1,497,335	2.94%	13,196	0.02%	3,154,070	4.76%
	*NOTE: not all	UAA Mark	eting mail is co	unted by th	ie USPS			
			Best 4 Years					
			Middle 4 Years					
			Worst 3 Years	- with wors	st year in Bold			





